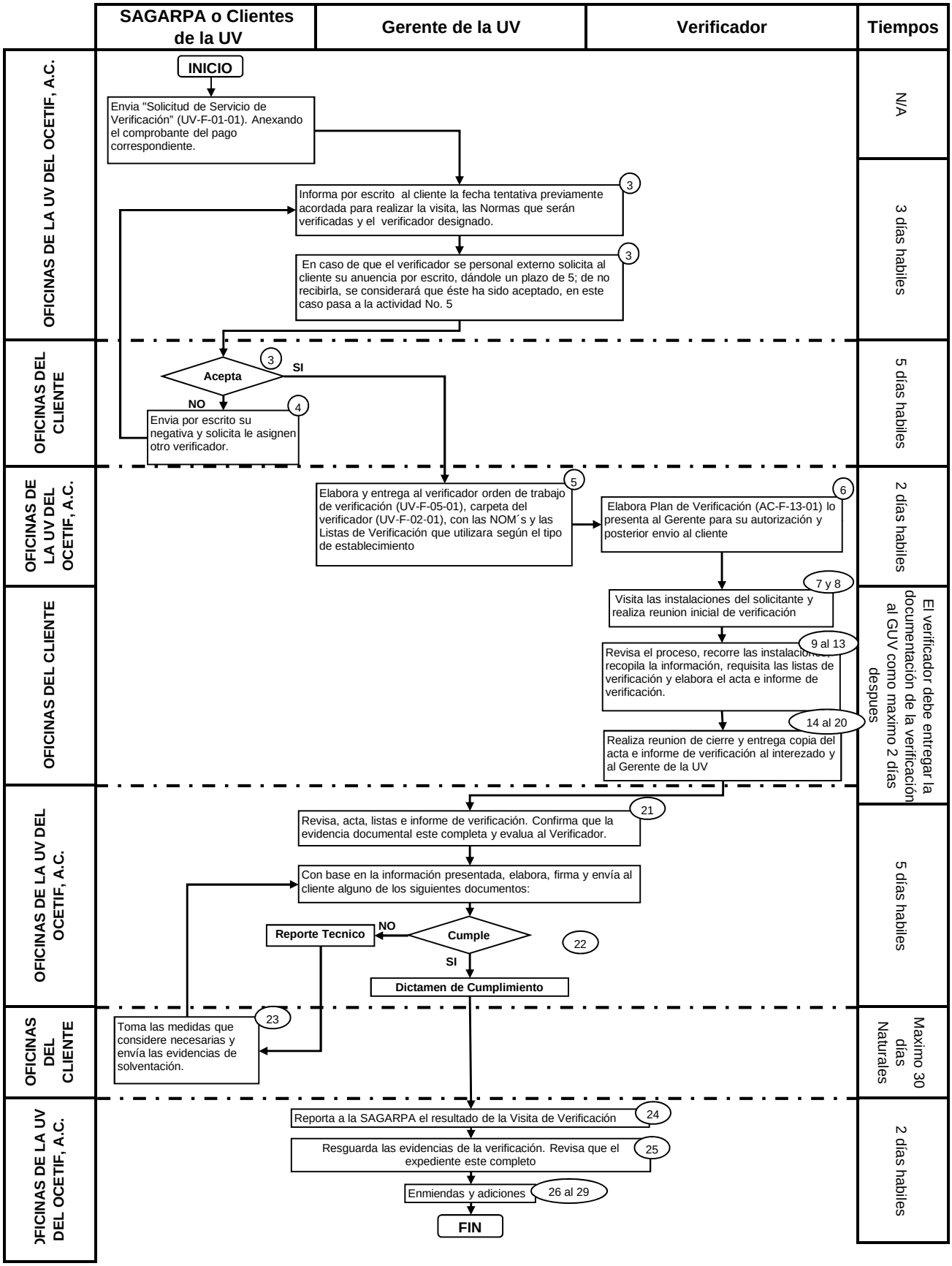9. Diagrama de flujo